



The Department of Veterans Affairs Office of Electronic Health Record Modernization Industry Day Questions and Answers

June 2019

1. How does Booz Allen Hamilton provide oversight to OEHRM?

Booz Allen Hamilton provides program management, administrative, and technical expertise to the Department of Veterans Affairs (VA) Office of Electronic Health Record Modernization (OEHRM) to support the deployment of VA's new electronic health record (EHR) solution. The Booz Allen Hamilton team mirrors the VA program management office (PMO) team, structured into workstream pillars that support the government leads.

2. How does OEHRM prevent scope creep?

Coinciding with the Cerner Indefinite Delivery/Indefinite Quantity (IDIQ) award, OEHRM established a program baseline to confirm the scope of the Electronic Health Record Modernization (EHRM) program. Additionally, OEHRM developed a spend plan which captures the scope and strategy for ensuring the program completes activities and acquisitions that are required for success of the EHRM effort.

3. How can small businesses be more involved in the EHRM effort?

Small businesses can increase involvement in the EHRM effort by assisting both Booz Allen Hamilton and Cerner in the execution of cost, schedule, and performance objectives. Both firms are committed to collaborate with small businesses and have processes to intake and evaluate potential small business partners.

4. How does the EHRM effort incorporate innovation?

To continuously provide innovative technology solutions for our Veterans, VA's IDIQ contract with Cerner includes significant innovation requirements that include Application Program Interfaces (APIs) built to a variety of open standards that will promote innovative, third-party development. Throughout implementation of VA's new EHR solution, VA will continue to assess commercially available software, tools, and products that may advance interoperability and seamless care objectives.

OEHRM held an Industry Day to update stakeholders on the status of the EHRM effort and solicit potential partners to support the program through innovative solutions.

5. How are the Booz Allen Hamilton and Cerner contracts staffed?

Booz Allen Hamilton provides critical surge support and contractor staff to support OEHRM's key workstreams through a time and materials contract; however, VA owns the staffing requirement and authorization process. VA identifies a need, then Booz Allen Hamilton undertakes a staffing



exercise across the PMO contract team to identify the necessary contract staff with the requisite qualification(s).

Cerner's contract with VA is staffed through a diverse team ensuring the best available talent to drive program success. Upon the expansion of scope of work, Cerner evaluates the requirements and leverages their expertise to provide the needed support.

6. What specific incentives/penalties does VA have in the Cerner contract to hold Cerner accountable for meeting its Small Business targets?

Cerner submitted a subcontracting plan with commitments that exceed several of the VA's established goals. Cerner, through a commitment to meeting its small business targets, is developing a robust and diverse team of partners that bring unique experience and expertise to the EHRM program. Consistent tracking of progress on small business metrics ensures continuous compliance in all categories.

VA has the ability to rate Cerner positively or negatively in the Contractor Performance Assessment Reporting System (CPARS), which impacts Cerner's ability to receive future Government contracts.

7. What are VA's Veteran-Owned small business requirements in its EHR contract with Cerner?

For Veteran-Owned small businesses (VOSB), the minimum goal for award of subcontracts is 7 percent of available subcontracted dollars. The minimum goal for award of subcontracts to Service-Disabled Veteran-Owned small businesses (SDVOSB) is 5 percent of available subcontracted dollars. For both individual subcontracting plans and commercial plans, the minimum goals for award of subcontracts to VOSB and SDVOSB are commensurate with VA's annual goals.

8. How/where will Cerner source solicitations for subcontractors?

Cerner developed an intake form for all interested parties to complete, which can be found at <http://cerner.cvent.com/VAIndustryDay>.

This process ensures a record of each company's interest, contact information, and preliminary information on its capabilities. As the EHRM effort progresses and partners are needed, Cerner will use this information to reach out to companies with the requisite expertise. In addition, Cerner's Small Business Plan states commitments to performing ongoing market research to identify small business that can provide value to the EHRM program.